Start Here

1

USB cable users: Do not connect the USB cable until prompted. Wired and Wireless setup instructions are provided following the USB instructions.
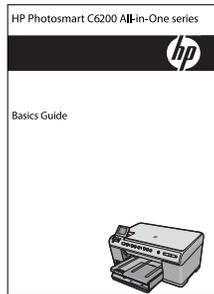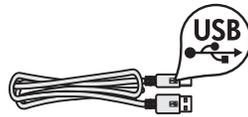
USB

2

Installation CD

Power Cable

HP Photosmart C6200 All-in-One series

Basics Guide

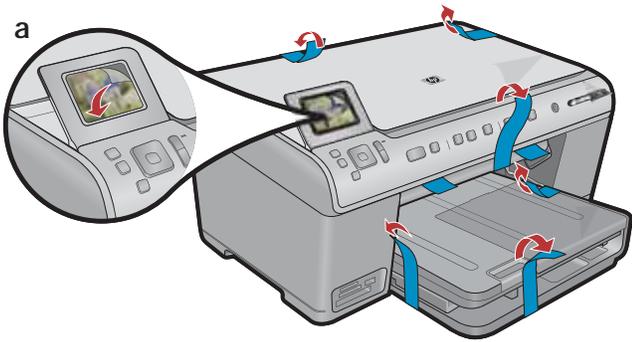Basics Guide

Color Cartridges
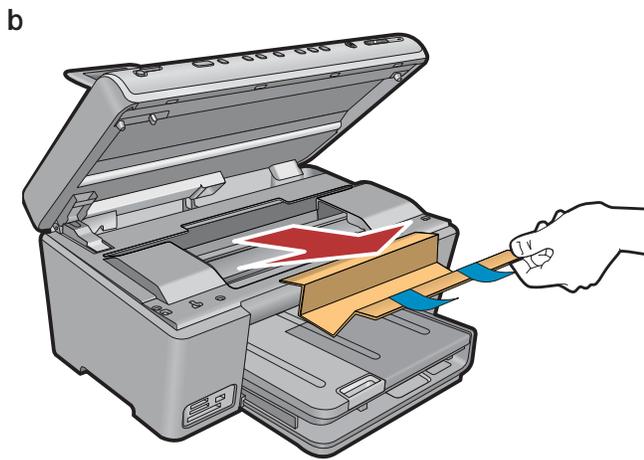
Printhead

4 X 6 photo paper *

USB Cable *

Verify the box contents. The contents of your box may differ.
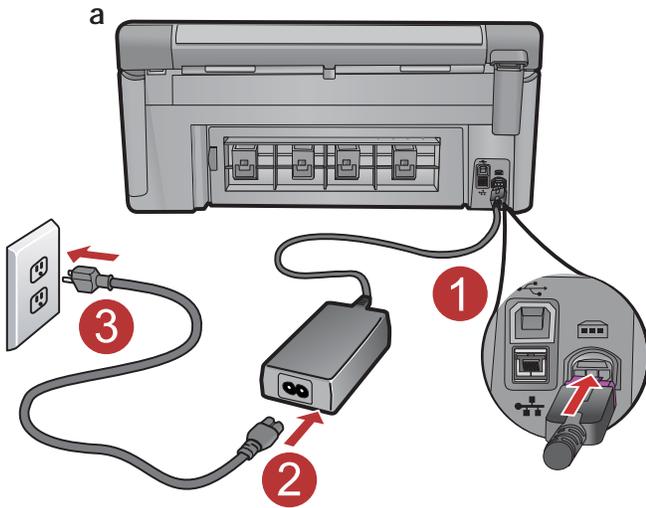*May be included

3

a. Remove all tape from the front and back of the device. Adjust the display and remove its protective film.
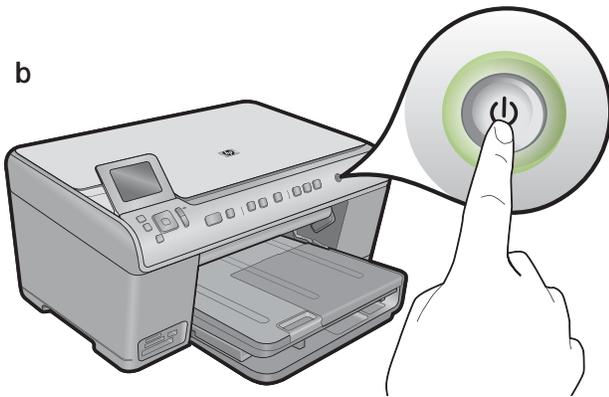
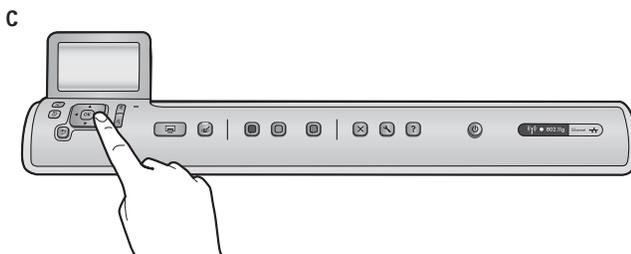**b.** Open the device and remove all the packaging materials from inside the device.

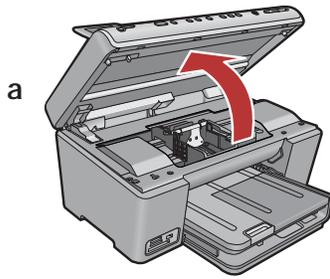# 4

a. Connect the power cord and adapter.
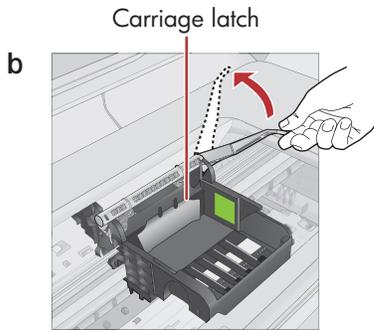
b. Press ⏻ to turn on the HP All-in-One.

c. If prompted, select your language and country/region.

5a

a

a. Open the ink cartridge access door.

Carriage latch

b

b. Firmly raise the gray latch, as shown.

c

c. Remove the printhead from the packaging.
Do not touch the copper colored contacts.
Do not scratch the contacts on the printer or other surface.

d Colored icons
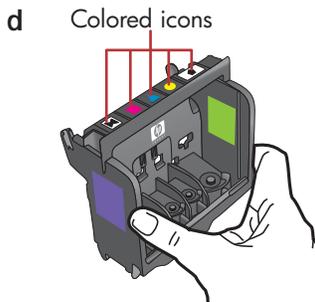
d. Hold the printhead upright, as shown.

e
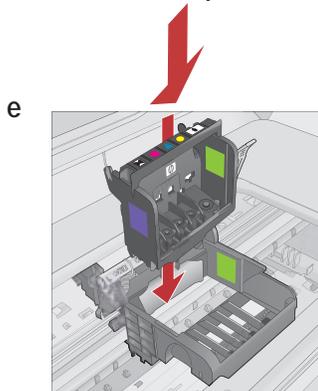
e. Lower the printhead into the device so that the purple and green blocks on the printhead are aligned with the purple and green blocks on the device.

f
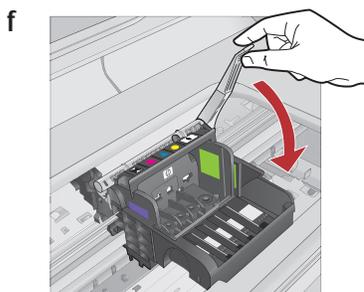
f. Slowly lower the latch.

5b
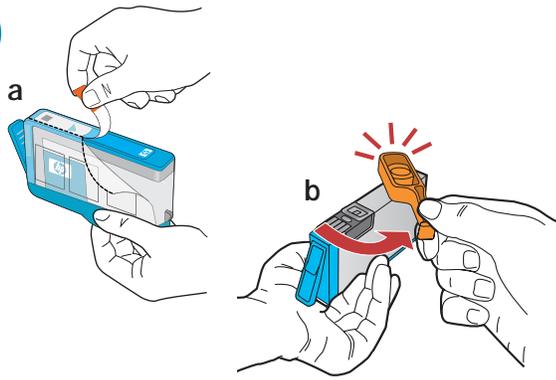
IMPORTANT: You must complete step 5a before installing ink cartridges.

a. Remove the plastic wrap by pulling the orange tab.

b. Twist the orange cap to snap it off.
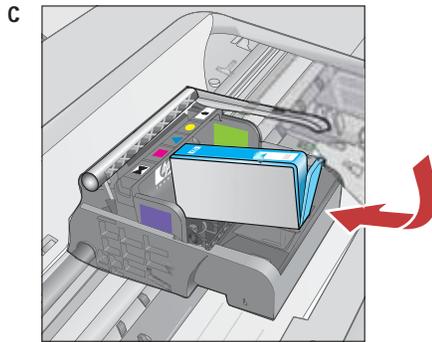
c. Turn the ink cartridge over, slide it into the appropriate slot, then press down until it clicks into place.
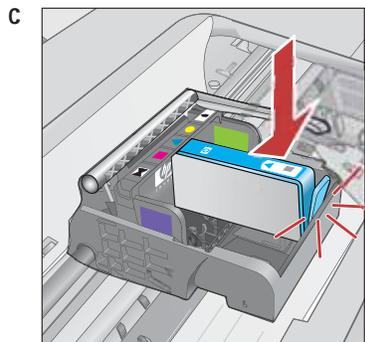
d. Repeat steps a, b, and c for all ink cartridges.
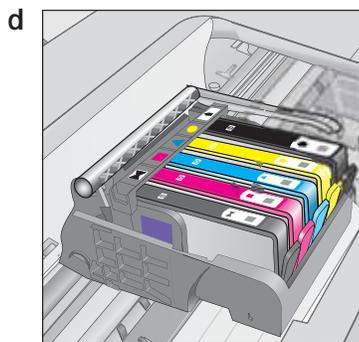
e. Close the ink cartridge access door.
The initialization process begins, which takes about 6 minutes. You will hear the device making noises.
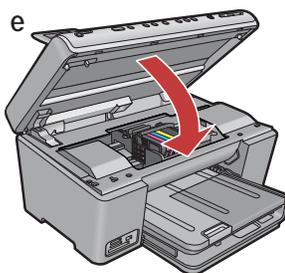
While the initialization process continues, proceed to the next step to load paper.

6

a
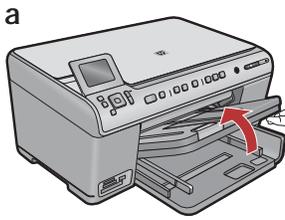
a. Lift the output tray.

b
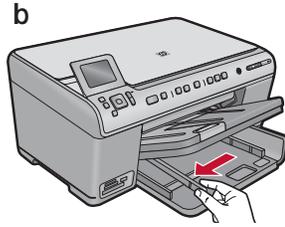
b. Slide the paper-width guide to the left.

c
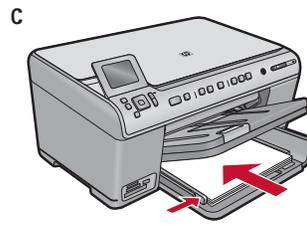
c. Insert **plain white paper** into the main tray and adjust the paper guides.

d
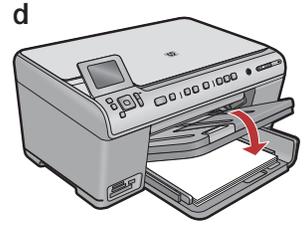
d. Lower the output tray.

7

a
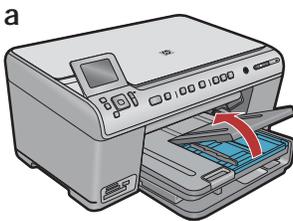
a. Lift the photo tray lid.

b
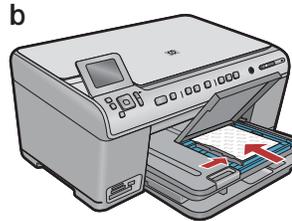
b. Load photo paper with the **glossy side down** in the photo tray. Slide the paper guides against the photo paper.
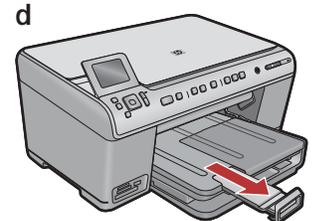
c. Lower the photo tray lid.

d

d. Lift up the paper catch.

8
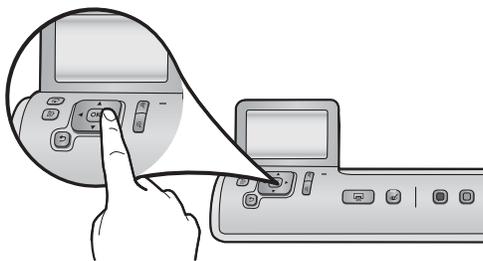
a. After you have loaded paper, press the **OK** button, then wait a few minutes while the alignment page is printed.
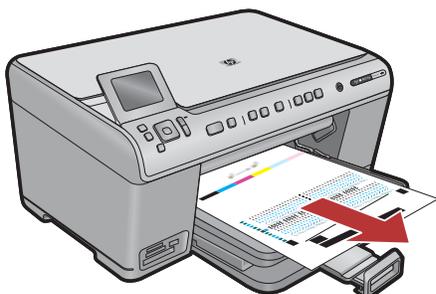
b. After the alignment page is printed, alignment is complete. Press the **OK** button.

9
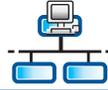
A - USB

B - Ethernet

C - 802.11

Choose only **ONE** connection type (A - USB, B - Ethernet/Wired, or C - 802.11 / Wireless)

A - USB
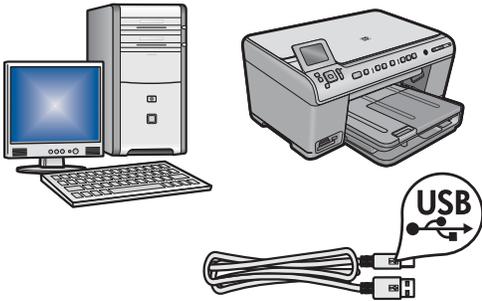
Use the instructions in **Section A** if you want to connect the HP All-in-One directly to one computer. **(Do not connect the USB cable until section A)**. Equipment needed: USB cable.

USB
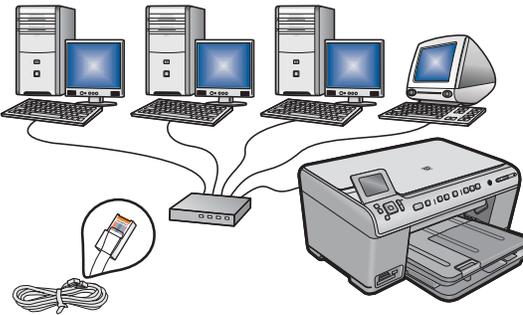
B - Ethernet

Use the instructions in **Section B** if you want an Ethernet cable connection between the HP All-in-One and your network. Equipment needed: router and Ethernet cable.

C - 802.11
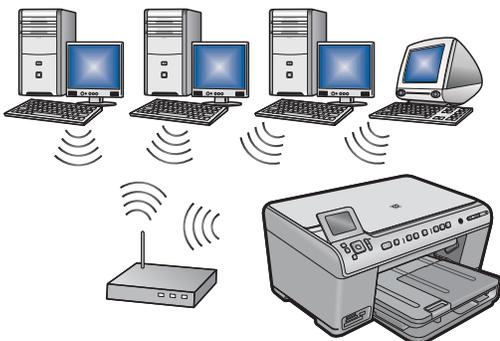
Use the instructions in **Section C** if you want a wireless (802.11 b or g) connection between the HP All-in-One and your network. Equipment needed: wireless router.

A - USB

Windows:
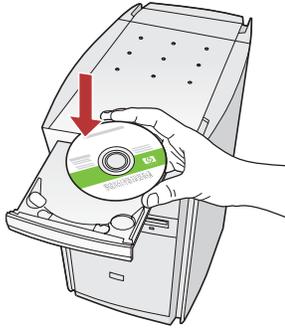
a. Turn on your computer, login if necessary, and then wait for the desktop to appear. Insert the **green** CD and follow the onscreen instructions.
IMPORTANT: If the startup screen does not appear, double-click **My Computer**, double-click the **CD-ROM** icon with the HP logo, and then double-click **setup.exe.**
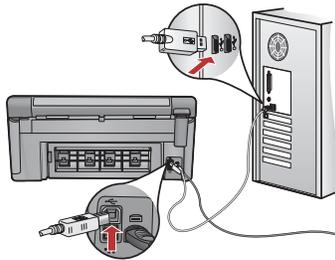
IMPORTANT: Purchase a USB cable separately if it is not included.
b. Once the USB prompt appears, connect the USB cable to the port on the back of the HP All-in-One, and then to any USB port on the computer.
c. Follow the onscreen instructions to complete the software installation.
d. Go to page 16 to explore features of your All-in-One.

Mac:
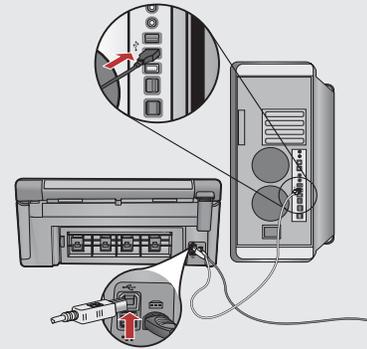
IMPORTANT: Purchase a USB cable separately if it is not included.
a. Connect the USB cable to the port on the back of the HP All-in-One, and then to any USB port on the computer.

c. Insert the **green** CD.
d. Double-click the HP Photosmart CD icon on the desktop.
e. Double-click the **HP Installer** icon. Follow the onscreen instructions.
f. Complete the **Setup Assistant** screen.
g. Go to page 16 to explore features of your All-in-One.

Problem: (Windows) The Microsoft Add Hardware screen appears.
Action: Cancel all screens. Unplug the USB cable, and then insert the green HP All-in-One CD. Refer to section A.

Problem: (Windows only) You did not see the screen prompting you to connect the USB cable.
Action: Cancel all screens. Remove, and then re-insert the green HP All-in-One CD. Refer to section A.
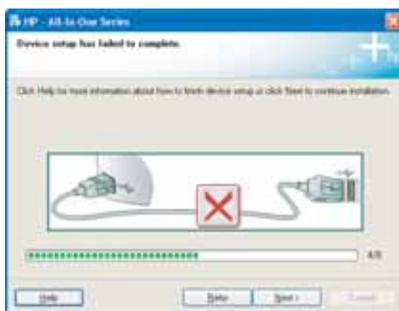
Problem: (Windows only) The **Device Setup Has Failed To Complete** screen appears.
Action: Unplug the device and plug it in again. Check all connections. Make sure the USB cable is plugged into the computer. Do not plug the USB cable into a keyboard or a non-powered USB hub. Refer to section A.

B - Ethernet
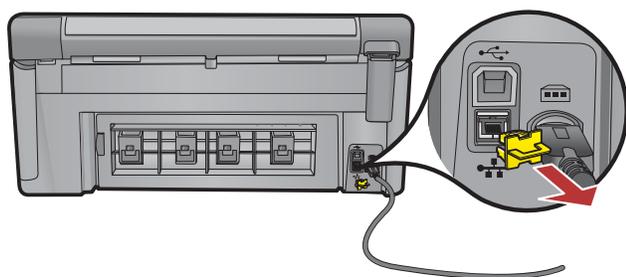
a. Locate your Ethernet/network cable.
b. Remove the yellow plug from the back of the device.
c. Connect one end of the Ethernet/network cable to the Ethernet port on the back of the device.
d. Connect the other end of the Ethernet/network cable to the router (not in the Internet port).
e. Go to **Section D** of this Setup Guide to install your software.
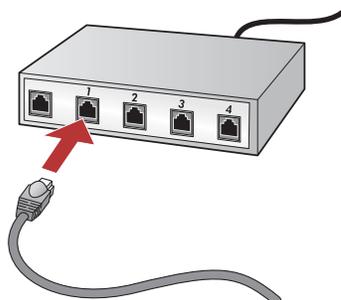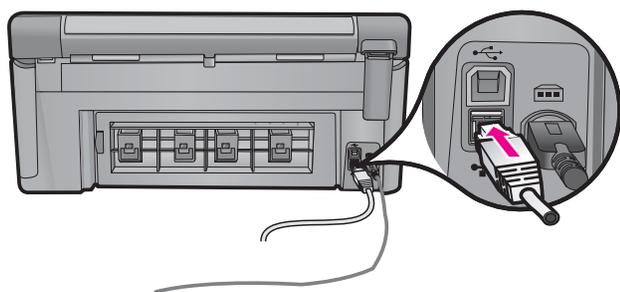
Important: Your computer and the HP All-in-One must be on the same active, working network.
If you are using a DSL or cable modem, make sure you do not connect the Ethernet/network cable from the HP All-in-One to the cable modem. Connect it to the router only.

C1 - 802.11

a. **Locate** and **write down** your wireless router settings:
   Network Name (also called SSID) :_____
   WEP key/WPA Passphrase (if needed) :_____
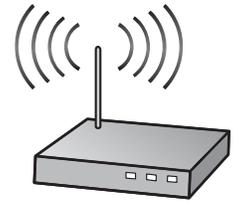
> **IMPORTANT:**You must have this information available to continue with your wireless setup. HP provides a web-based tool called the Wireless Network Assistant [URL: www.hp.com/go/networksetup (English only)] that can help retrieve this information for some systems. If the Wireless Network Assistant is unable to retrieve your network information, you must consult the documentation for your wireless router, the router manufacturer, or the person who originally setup your wireless network.
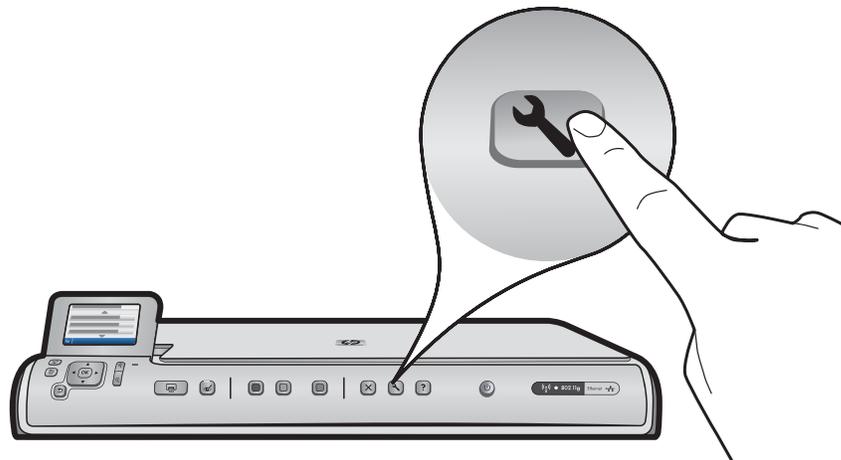
b. Press the **Setup** button on the HP All-in-One.
c. Press ▼ until **Network** is highlighted, and then press **OK**. The Network Menu appears.
d. Press ▼ until **Wireless Setup Wizard** is highlighted, and then press **OK**. In a few moments, a list of detected networks appears on the display. The network with the strongest signal appears first.
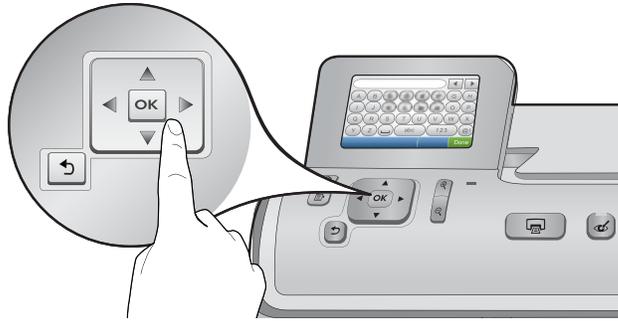
e. Do one of the following:
- Press ▼ to highlight the name of the network that you wrote down earlier.
- If the network name that you wrote down does not appear in the list, you can enter it manually. Press ▼ until **Enter New Network Name (SSID)** is highlighted, and then press **OK.** Then use the visual keyboard to enter the network name. Use the Visual Keyboard Tips that follow if necessary.

f. If your network uses security, a prompt appears for the WEP key or WPA passphrase. Both are case sensitive. Use the visual keyboard to enter the WEP key or WPA passphrase, as requested.
  Note: If your router provides 4 WEP keys, make sure you use the first one.

g. Follow the prompts on the display to complete the network setup.

h. Go to **Section D** of this Setup Guide to install your software.

Visual keyboard tips:

- To Select: use Arrow keys to highlight, and then press **OK**.
- For mistakes: Select **Clear**.
- For lowercase: Select **abc**
- For numbers: Select **123**
- For symbols: Select **.@!**
- When you are finished: Highlight **Done**, and then press **OK**.

D1 - Ethernet/ 802.11 🖥️/📡

Windows:
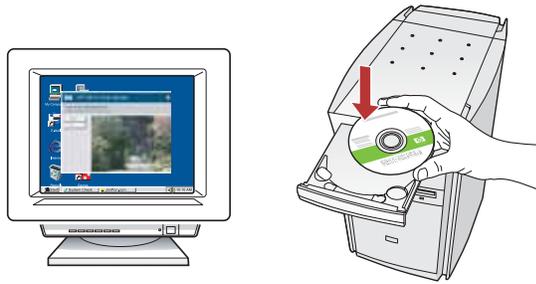
a. Turn on your computer, login if necessary, and then wait for the desktop to appear.

b. Insert the CD and follow the onscreen instructions to install the software.
   IMPORTANT: If the startup screen does not appear, double-click **My Computer**, double-click the **CD-ROM** icon with the HP logo, and then double-click **setup.exe**.

c. On the **Connection Type** screen, make sure to select **through the network**.

Mac:

a. Turn on your computer, login if necessary, and then wait for the desktop to appear.

b. Insert the CD.

c. Double-click the HP Photosmart CD icon on the desktop.

d. Double-click the **HP Installer** icon. Follow the onscreen instructions.

e. Complete the **Setup Assistant** Screen.

D2 - Ethernet/ 802.11

Windows:

d. Your firewall software may provide prompts warning you that HP software is attempting to access your network. You should respond so that access is "always" allowed. Then continue with the HP software installation.
Note: Anti-virus and anti-spyware applications may block software installation and may need to be disabled. Remember to turn them back on again following installation.

D3 - Ethernet/ 802.11
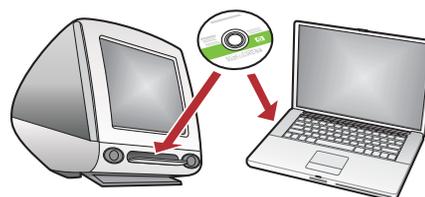
If you have additional computers on your network, install the HP All-in-One software on each computer. Follow the onscreen instructions. Make sure that you choose the connection types between the network and your HP All-in-One (not between your computer and the network).

Network Troubleshooting

Problem: After you run the **Wireless Setup Wizard** from the HP All-in-One control panel, the HP All-in-One cannot connect to the network.

Action:

- You can print a diagnostic report that may help identify the problem. Run the **Wireless Network Test** from the HP All-in One control panel Network Menu.
- If you entered your network name (SSID) manually using the **Wireless setup Wizard**, you may have not typed the name correctly. Run the **Wireless Setup Wizard** again, and make sure you type the network name correctly.
- If you are using the default network name (SSID) provided by your wireless router manufacturer, your HP All-in-One may be trying to connect to another wireless router in your neighborhood that uses the same network name. Make sure your network name is unique.
- The signal between your HP All-in-One and your wireless router may be weak. Try moving the HP All-in-One closer to your wireless router and avoid obstructions such as walls or large metal cabinets.
- There may be inference from other devices preventing the HP All-in-One from connecting. Any wireless device that uses 2.4GHZ can cause interference (including microwaves). Make sure these devices are not in use during the HP All-in-One installation.
- Your wireless router may need to be power cycled. Turn off your wireless router for 30 seconds and then turn it back on. Then run the **Wireless Setup Wizard** on your HP All-in-One.

Problem: While you install the HP All-in-One software, you see the error message **Printer Not Found**.

Action:

- The HP All-in-One may not be connected to your network. For a wireless connection, make sure you have run the Wireless Setup Wizard from the control panel before continuing with the software installation. For a wired Ethernet connection, check all cable connections between the HP All-in-One, the router, and your PC.
- Try temporarily disabling any firewall, anti-spyware, or anti-virus software you may be currently running on your PC.

Problem: You see the error message **Invalid WEP key** or **Invalid WPA passphrase** when you run the Wireless Setup Wizard.

Action:

- You may have typed the WEP key or WPA passphrase incorrectly. These security keys are case sensitive and must be typed exactly. Make sure you have not accidently inserted blank spaces at the beginning or end.
- If you are using the default network name (SSID) provided by your wireless router manufacturer, your HP All-in-One may be trying to connect to another wireless router in your neighborhood that uses the same network name. Make sure your network name is unique.

Explore the features

Now that your HP Photosmart software program is installed on your computer, you can try out one of the features on the HP All-in-One.

Print a 4 x 6 inch photo

a

b

c Photo Menu

Create   View & Print   Save

d

Print   Options   OK View

e

0

Print   Edit   OK Done

f Print Preview: Page 1/2

8.5 x 11 paper

Next   Settings   Print

a. If you have not already done so, load photo paper in the photo tray.
b. Insert the memory card from your camera into the appropriate memory card slot in the HP All-in-One.
c. When the Photo menu appears in the color graphics display, press **OK** to select **View**.
d. Press the arrow buttons to view the desired photo, then press **OK** to display the selected photo.
e. Press **Print Photos** to display photo options.
f. Press **OK** to preview the selected photo.
g. Press **OK** to print the photo.

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